

GO!Domestic™

U.S. & CANADA SIP TRUNK

Product Overview

GO!Domestic is ideal for contact or call centers and companies that rely on dedicated long distance T1 circuits because it eliminates the local loop component, thereby reducing per minute costs. GO!Domestic service delivers unlimited concurrent calls, toll-free service and long distance on a network designed and built by a team of world class engineers. Broadvox GO!Domestic SIP Trunking, deployed in combination with an IP PBX or legacy CPE, results in significant cost savings when compared to traditional communication systems with separate phone and data connections.

Add Outbound Long Distance			
	1 Year	2 Year	3 Year
Minutes	Cost/min. (/mo.)	Cost/min. (/mo.)	Cost/min. (/mo.)
A la carte	0.023	0.022	0.020
5,000	0.022 (\$110)	0.021 (\$105)	0.019 (\$95)
10,000	0.021 (\$210)	0.020 (\$200)	0.018 (\$180)
25,000	0.019 (\$475)	0.018 (\$450)	0.016 (\$400)
50,000	0.018 (\$900)	0.017 (\$850)	0.015 (\$750)
100,000	0.017 (\$1700)	0.016 (\$1600)	0.014 (\$1400)
250,000	0.016 (\$4000)	0.015 (\$3750)	0.013 (\$3250)
500,000	0.014 (\$7000)	0.013 (\$6500)	0.011 (\$5500)
1,000,000	0.013 (\$13000)	0.012 (\$12000)	0.010 (\$10000)

Add Toll-free Inbound			
	1 Year	2 Year	3 Year
Minutes	Cost/min. (/mo.)	Cost/min. (/mo.)	Cost/min. (/mo.)
A la carte	0.031 (+\$3/mo.)	0.031 (+\$3/mo.)	0.030 (+\$3/mo.)
5,000	0.030 (\$145)	0.029 (\$145)	0.028 (\$140)
10,000	0.028 (\$280)	0.027(\$270)	0.026 (\$260)
25,000	0.026 (\$650)	0.025 (\$625)	0.024 (\$600)
50,000	0.024 (\$1200)	0.023 (\$1150)	0.022 (\$1100)
100,000	0.022 (\$2200)	0.021 (\$2100)	0.020 (\$2000)
Over 100,000	Call for Quote	Call for Quote	Call for Quote

GO!Domestic Features

Standard:

Long distance calling within the United States (excluding Alaska), Puerto Rico, US Virgin Islands and Canada

Discounted International Calling

Discounted toll-free with one toll-free inbound number

Unlimited concurrent call sessions (limited only by available bandwidth and Acceptable Use Policy)

Codecs: G.711 and G.729A

Available options:

Port or add new toll-free numbers

Share SIP Trunk across multiple locations to achieve greater economies of scale

Dynamic Load balancing across multiple locations

Business continuity

GO!Xtras (Extra Toll-Free numbers (XTF))

GO!Domestic Fees

One-time Setup Fees

1 Year Service	0% Off
2 Year Service	50% Off
3 Year Service	Waived

Please Note: A la carte minutes require the minimum purchase of a 5K minutes bundle of either an Outbound LD or a Toll-Free Inbound bundle.

GO!Anywhere™

UNIVERSAL SIP TRUNK

Product Overview

With savings of up to 70% (imagine reducing telecom expenses from \$2800/month to \$840/month), GO!Anywhere includes unlimited local and long distance calling covering the United States (excluding Alaska), Puerto Rico, US Virgin Islands and Canada. Alaska and all other countries can be reached with the discounted international calling service. With options such as DID numbers, E911 service, Local Number portability, and directory listing. GO!Anywhere exceeds the features of your POTS or legacy phone service.

GO!Anywhere works with either an IP PBX, TDM PBX or legacy CPE. Broadvox GO! SIP Trunking makes available these standard features and options geographical distribution, geographical scalability, dynamic load balancing and business continuity. Moreover, Unified Communications, find me/follow me, presence, and other IP-enabled services are supported.

Broadvox GO!Anywhere SIP Trunking is certified with the industry's most extensive list of IP PBXs, IADs and Unified Communication solutions. Deploying Broadvox GO!Anywhere with either an IP PBX or legacy equipment using an IAD or IP media gateway can achieve all the features and functionality of SIP Trunking listed here while taking advantage of dramatically improved pricing!

GO!Anywhere Features

Standard:

Unlimited local and long distance calling in the United States (excluding Alaska), Puerto Rico, US Virgin Islands and Canada

Discounted international calling

One BTN with E911 included

Order DIDs individually in any amount

Codecs: G.711 and G.729A

Available options:

Discounted inbound toll-free (w/RespOrg portability)

Business continuity

Dynamic load balancing across multiple locations

GO!Xtras (LNP, EDID, VDID, Directory Listing*, Extra Toll-Free numbers, CNAM)

Add Toll-free Inbound			
	1 Year	2 Year	3 Year
Minutes	Cost/min. (/mo.)	Cost/min. (/mo.)	Cost/min. (/mo.)
A la carte	0.031 (+\$3/mo.)	0.031 (+\$3/mo.)	0.030 (+\$3/mo.)
5,000	0.030 (\$145)	0.029 (\$145)	0.028 (\$140)
10,000	0.028 (\$280)	0.027(\$270)	0.026 (\$260)
25,000	0.026 (\$650)	0.025 (\$625)	0.024 (\$600)
50,000	0.024 (\$1200)	0.023 (\$1150)	0.022 (\$1100)
100,000	0.022 (\$2200)	0.021 (\$2100)	0.020 (\$2000)
Over 100,000	Call for Quote	Call for Quote	Call for Quote

GO!Anywhere Rates	
Per Concurrent Call Session (minimum purchase is 3 CCS)	
1 Year Service	\$33.25/mo
2 Year Service	\$31.50/mo
3 Year Service	\$29.75/mo
Month to Month	\$35.00/mo
One-time Setup Fees	
1 Year Service	\$20.00
2 Year Service	\$10.00
3 Year Service	Waived
Month to Month	\$30.00

*Restrictions apply. Contact Broadvox or your trusted VAR for details.

GO!Local™

LOCAL SIP TRUNK

Product Overview

Save up to 70%. Reduce a monthly telecom expense of \$2800 to as little as \$840! Broadvox GO!Local SIP Trunking provides unlimited local calling at a price point far below traditional TDM circuits and other SIP providers. GO!Local is for businesses with minimal long distance requirements or those who want to control and manage their long distance. Long distance can be a la carte or purchased in bundles as detailed below. Local number porting, DID's and other options can be added as required. GO!Local works with either an IP PBX, TDM PBX or other legacy CPE.

Add Outbound Long Distance			
	1 Year	2 Year	3 Year
Minutes	Cost/min. (/mo.)	Cost/min. (/mo.)	Cost/min. (/mo.)
A la carte	0.023	0.022	0.020
5,000	0.022 (\$110)	0.021 (\$105)	0.019 (\$95)
10,000	0.021 (\$210)	0.020 (\$200)	0.018 (\$180)
25,000	0.019 (\$475)	0.018 (\$450)	0.016 (\$400)
50,000	0.018 (\$900)	0.017 (\$850)	0.015 (\$750)
100,000	0.017 (\$1700)	0.016 (\$1600)	0.014 (\$1400)
250,000	0.016 (\$4000)	0.015 (\$3750)	0.013 (\$3250)
500,000	0.014 (\$7000)	0.013 (\$6500)	0.011 (\$5500)
1,000,000	0.013 (\$13000)	0.012 (\$12000)	0.010 (\$10000)

Add Toll-free Inbound			
	1 Year	2 Year	3 Year
Minutes	Cost/min. (/mo.)	Cost/min. (/mo.)	Cost/min. (/mo.)
A la carte	0.031 (+\$3/mo.)	0.031 (+\$3/mo.)	0.030 (+\$3/mo.)
5,000	0.030 (\$145)	0.029 (\$145)	0.028 (\$140)
10,000	0.028 (\$280)	0.027 (\$270)	0.026 (\$260)
25,000	0.026 (\$650)	0.025 (\$625)	0.024 (\$600)
50,000	0.024 (\$1200)	0.023 (\$1150)	0.022 (\$1100)
100,000	0.022 (\$2200)	0.021 (\$2100)	0.020 (\$2000)
Over 100,000	Call for Quote	Call for Quote	Call for Quote

GO!Local Features

Standard:

- Unlimited inbound and outbound local calling
- One BTN with E911 included
- Discounted international calling
- Codecs: G.711 and G.729A

Available options:

- Discounted long distance bundles within the United States (excluding Alaska), Puerto Rico, US Virgin Islands and Canada
- Discounted inbound toll-free (w/RespOrg portability)
- Dynamic Load balancing across multiple locations
- Business continuity
- GO!Xtras (LNP, EDID, V DID, Directory Listing*, Extra Toll-Free numbers, CNAM)

GO!Local Rates	
Per Concurrent Call Session (minimum purchase is 3 CCS)	
1 Year Service	\$14.25/mo
2 Year Service	\$13.50/mo
3 Year Service	\$12.75/mo
Month to Month	\$15.00/mo
One-time Setup Fees	
1 Year Service	\$20.00
2 Year Service	\$10.00
3 Year Service	Waived
Month to Month	\$30.00

GO!Xtras™

SIP TRUNK OPTIONS

Product Overview

With GO!Xtras customers can purchase additional toll-free numbers, Virtual or Enhanced DIDs and port their existing telephone numbers to Broadvox. Calling name, Caller ID and Directory Listing can be enabled for either DIDs or toll-free numbers. Automatic Failover and business continuity features are also available through GO!Xtras. GO!Xtras allows a SMB or an enterprise customer to customize their SIP Trunk service either at time of purchase or desired options can be added at a later. GO!Xtras products, options and pricing is detailed below.

GO!Xtras Features

Standard:

Extra Toll-Free numbers (XTF) can be purchased in any quantity for any of the GO! SIP Trunking products.

Enhanced DID (EDID) is a DID with E911 service that automatically associates a physical address with the customer's telephone number, and routes the call to the appropriate Public Safety Answering Point (PSAP) for that address.

Directory Listing (DL) is available as an option with an EDID. DL is a nationwide service that is provided for telephone numbers that have geographical relevance.

Virtual DID (VDID) is a DID without additional options.

Local Number Portability (LNP) is available to prevent interruption of calls to your business and to eliminate changes to marketing collateral by managing the porting of your existing number(s) from your current carrier to your GO! SIP Trunking service.

Calling Name (CNAM) is similar to caller ID except that in addition to the calling telephone number, the calling name is also displayed. CNAM is offered for both publishing and accurate delivery of the caller's information. CNAM is available as both an outbound and inbound service.

International Toll-Free numbers for direct toll-free calling back into the United States from over 90 countries around the world.

Automatic-Failover (AFO) is available to protect against total loss of communications during the loss of broadband connectivity, power outage, PBX failure or other site issues. Automatic call forwarding can be made to any PSTN or mobile number including internationally.

Business Continuity offers the customer the ability to have calls automatically forwarded to a backup SIP Trunk site. It is available for multi-location or IP PBXs environments only.

Features, Availability and Costs

Xtra	Features	GO!Local	GO!Anywhere	GO!Domestic	Price Per Month		
					1yr	2yr	3yr
XTF	Single additional toll-free inbound	Yes	Yes	Yes		\$3	\$3
					Price Per Month		
EDID	Virtual DID, E911	Yes	Yes			\$3 ea	
VDID	Virtual DID	Yes	Yes			\$1 ea	
DL	Directory Listing*	Yes	Yes			\$4 ea	
					Price Per Number		
					1yr	2yr	3yr
LNP	Local Number Portability	Yes	Yes		\$10	\$5	NC
					Price Per Month		
CNAM	Toll-free enable	Yes	Yes	Yes		\$0	
	DID enable	Yes	Yes			\$1 ea	
	SIP Trunk enable (inbound)	Yes	Yes			\$3 per CCS	
	SIP Trunk enable (outbound)	Yes	Yes			\$0.35 per number	
					Price Per Month		
	International Toll-Free number**	Yes	Yes	Yes		Call for Quote	
AFO	Automatic-Failover (automatic call forwarding)	Yes	Yes	Yes		\$0.50	
BC	Business Continuity	Yes	Yes	Yes		\$10 per trunk plus usage when initiated	

* Not available with VDID
 ** Available in selected countries

GO!Broadband™

PREMIER CONNECTIVITY

Product Overview

GO!Broadband is the Broadvox offering of connectivity for SIP Trunking customers who do not have a broadband provider or need to upgrade their existing capacity. GO!Broadband is also for customers whose current connectivity cannot support VoIP/SIP Trunking. Regardless of the current broadband type, Broadvox ensures the SIP Trunking service is running optimally. Customized solutions are available for SMBs whose range of needs may be satisfied with simple and economical DSL or T1 connections. T1s and DS3s are ideal for large call centers or enterprises with greater bandwidth and mission-critical requirements. Broadvox delivers the highest quality SIP Trunking and broadband IP communication services with enforceable service level agreements (SLA) designed to fit business needs.

Broadband Speeds and Features

ADSL	Nationwide footprint, that is available across almost 2000 central offices with speeds up to 15Mbps download and 1.0 Mbps upload speed. Choice of self or professional installation.
SDSL	Consistent and reliable professional level internet connection offering six symmetric speeds ranging from 114Kbps to 1.5Mbps.
T1	Reliable and responsive connectivity that allows the capability to extend market reach without direct capital investments and delivered at three symmetric speeds: 1.5 Mbps, 768Kbps, or 384Kbps.
Bonded T1	Mission critical internet access delivering up to 12Mbps symmetrical speed in full T1 increments. Supported by an industry leading SLA.
DS3	High capacity, high bandwidth solution for corporate data access. Four symmetrical speed options from 20Mbps up to 35 Mbps.
Wireless Broadband	Business class alternative that is independent of the local telephone company, requires no additional equipment, and provides for a fixed IP address.
EoC (Ethernet over Copper)	Converged solution that supports multiple applications such as VoIP, video, and MPLS VPN. With 8 different speeds from 2 Mbps up to 20Mbps.
Ethernet over Bonded SDSL	Reaches 33 states and over 60 metropolitan markets. High value connection with services at 2.0 Mbps and 3 Mbps symmetrical speeds that supports voice, data, and video convergence on a unified network.
MPLS	Secure communications for multi-location networks with scalable bandwidth that allows for segregation of a customer's data and the public internet.

GO!Broadband Features

Standard:

- Nationwide connectivity customized for any business
- Voice traffic optimization
- Automatic bandwidth allocation for voice and data
- 24x7 expert engineering support
- Superior performance with product options to fit any need or budget
- Flexible pricing and solutions
- Flat rate internet access pricing
- Flat rate private line pricing
- Industry leading SLA
- Enhanced quality of service (QoS)
- Class of service capabilities (CoS)

Premium Connectivity

Premium T1 connectivity is available in most major US cities at an attractive price of \$337 per month.

Please contact a Broadvox Authorized Agent or Broadvox to receive a customized quote for specific locations.

GO!Services™

SECURE INTERNET PRESENCE

Product Overview

GO!Services is ideal for any business looking to expand Internet presence quickly, simply and cost effectively. Broadvox manages and maintains your web services, free of CAPEX or the need to increase IT personnel or other resources. All GO!Services include expert U.S. based technical support 24x7, in both English and Spanish.

GO!Services encompasses four separate product groupings: Business Web Hosting, Email Management, ECommerce and Professional Services. Each product category enables SMBs and Enterprises to easily augment their existing infrastructure and build a customized cloud solution that is maintenance and worry free.

Business Web Hosting: GO!Services Business Web Hosting can be scaled to any size business, level of security needed and amount of data storage required. Customers can take advantage of the fully managed or virtual private server options (which provide private access to dedicated servers for complete flexibility to load applications specific to business needs) or opt for shared hosting alternatives on either the Windows or Linux platform. Website creation and design tools are included, as well as blogging, web traffic monitoring, Search Engine Optimization (SEO) and podcasting applications.

eMail Management: Three options of GO!Services business grade email management services are available. Inexpensive Domain Name Email Services (DNS) are compatible with all email clients, including Microsoft Outlook, Outlook Express, Eudora or IMAP. Microsoft Exchange/Share Point is the email and collaboration service for those seeking a comprehensive Microsoft solution. And, Zimbra offers an open-source alternative for cloud based email and collaboration services.

eCommerce: Add a store to your website with hosted eCommerce services from Broadvox. Store Builder software allows for a customizable, Search Engine Optimized (SEO) web storefront. Fully integrated shopping carts with Secure Socket Layer (SSL) secure payment gateways that are Payment Card Industry (PCI) compliant are included in the GO!Services Ecommerce solution.

Professional Services: All GO!Services products are customizable in order to be able to satisfy specific business needs. In addition to the tools included with the GO!Services Business Web Hosting, Email Management and ECommerce solutions, optional expert Professional Services are also available for purchase. For those seeking supplemental support for more ambitious or complex web based initiatives, expertise is available in the areas of website design, Search Engine Marketing (SEM), web store administration and full Unified Communications implementation.

Pair GO!Services with the compatible Broadvox GO! SIP Trunking products, including Broadband and voice services, for increased savings and reliable IP communications solutions.

GO!Services Features

General Features:

- Domain Registrations
- Top 100 Search Engine Submissions
- Web Site Builder
- Word Press
- 99.9% Uptime
- Static IP Address
- Control Panel
- Unlimited FTP
- Content Management System (CMS)
- Message Boards
- Log Files
- Sub Domains
- Urchin (site stats)
- Google Analytics
- Account Management
- FTP User Manager
- Archive Tool

Email Features

- SMTP Server
- Unlimited POP3
- IMAP Support
- Zimbra
- MS Outlook
- MS Exchange/Share Point
- Unlimited Webmail
- Webmail Spam Filters
- Webmail Anti-Virus
- Secure Mail
- Mail Manager
- Quarantine Manager
- Spam Guard
- Unlimited Mailing Lists
- MX Record Changes

E-commerce Features

- Merchant Account
- PCI Compliant
- SSL Payment Gateways
- Shopping Cart

Development Features

- Linux
- Windows Server ASP.net
- Perl 5
- PHP 5
- FrontPage extension
- Secure Form mail
- mySQL
- MS SQL
- NetBuilder
- SSL
- CGI-BIN

GO!VBX™ Overview

VIRTUAL BUSINESS XCHANGE

Hosted Voice, Managed Services and Unified Communications for Businesses Everywhere

Solve your business communications and data needs with GO!VBX and let Broadvox do the work. GO!VBX is a hosted VoIP solution that can be customized to fit any business environment, supporting either a basic or sophisticated IT infrastructure. GO!VBX can integrate into your existing IT environment, or GO!VBX MANAGED can provide a fully managed solution with 24/7 monitoring and reliability. Our hosted VoIP communication solution provides SIP calling features, unified messaging, and advanced IP PBX functionality. The only CAPEX required is interoperable desk-top phones. GO!VBX MANAGED eliminates the complexity and time required to build a premise-based solution.

GO!VBX and GO!VBX MANAGED establishes a new paradigm in pricing for a hosted VoIP service. The average price per extension can be as much as 45% less than competing offerings. This cost reduction is accomplished by separating the price of the seat license from the telecom usage. Usage is customized to fit your actual business needs. No longer do you pay usage for phones in conference rooms, reception areas, kitchens or hallways. Instead you select the features your business requires and the amount of usage that you need.

GO!VBX is available to businesses of all sizes in a scalable, basic package or as a completely managed hosted UC solution.

Features and Options	GO!VBX	GO!VBX Managed
Geographical Distribution	✓	✓
Scalable to 1000s	✓	✓
Business Continuity	✓	✓
Unified Messaging	✓	✓
Outlook Integration	✓	✓
Soft Phone	✓	✓
Auto Attendant	✓	✓
Predefined Seat Types	✓	✓
DIDs	✓	✓
ACD	✓	✓
Unlimited Local Calling	✓	✓
Unlimited Domestic Long Distance	✓	✓
Toll-free Numbers	✓	✓
Number Porting	✓	✓
LAN Gear and Routers	Customer Provided	Included
Phones	Customer Provided	Leased or Customer Provided

Regardless of the option chosen, GO!VBX delivers the advanced features sought by most businesses. Businesses can choose either the GO!VBX package with QoS managed to the LAN demarcation or GO!VBX Managed, a fully managed solution with QoS from the handset to the cloud. Either option is supported by a robust nationwide network with 24/7 network management centers and award winning customer support.

Group/Tenant Features:

- Account/Authorization Codes
- Call Capacity Management
- Call Detail Records (CDR)
- Call Park
- Call Pickup
- Custom Ringback Group
- Emergency Zones
- Enhanced Outgoing Calling Plan
- Enterprise/Group Directory
- Hunt Group
- Incoming Calling Plan
- Instant Group Call
- Intercept Group
- Inventory Report
- LDAP Integration
- Music On Hold
- Outgoing Calling Plan
- Preferred Carrier Group
- Series Completion
- Service Scripts
- Voice Messaging Group

User Features:

- Alternate Numbers
- Anonymous Call Rejection
- Authentication
- Automatic Callback
- Automatic Hold/Retrieve
- Barge-in Exempt
- Basic Call Logs
- Busy Lamp Field
- Call Forwarding Always
- Call Forwarding Busy
- Call Forwarding No Answer
- Call Forwarding Not Reachable
- Call Forwarding Selective
- Call Notify
- Call Return
- Call Transfer
- Call Waiting
- Calling Line ID Delivery Blocking
- Calling Name Retrieval
- Calling Party Category
- Charge Number
- Client Call Control
- CommPilot Call Manager
- CommPilot Express
- Custom Ringback User
- Customer Originated Trace
- Directed Call Pickup
- Directed Call Pickup with Barge-in
- Diversion Inhibitor
- Do Not Disturb
- External Calling Line ID Delivery
- Flash Call Hold
- Find Me, Follow Me
- Intercept User
- Internal Calling Line ID Delivery
- Last Number Redial
- Physical Location
- Preferred Carrier User
- Service Scripts User
- Third-Party MWI Control
- Third-Party Voicemail Support
- Three-Way Call
- Voice Messaging-User